

DESIGN DECOR - VINYL

MAINTENANCE AND CARE

Dear customer,

We are sending you a heartfelt thank you for purchasing our vinyl. Please note the very important tips for installation and maintenance to ensure your flooring continues to look its best.

Upon receipt of these goods, the flooring should be stored flat for 48 hours prior to installation to allow the material to acclimate at room temperature – around 21°C.

Upon opening the packaging, verify that all material is of high quality and that no damage has occurred during transport. Cut or missing products cannot be returned.

Our designer flooring is suitable for installation on an underfloor heating system, however, the maximum surface temperature may not exceed 29°C.

Max. residual moisture in cement screed 2.0% CM
(underfloor heating 1.8% CM)

Max. residual moisture in anhydrite 0.5% CM
(underfloor heating 0.3% CM)

Remember to maintain a distance of at least 5 mm from the wall. Also note that, for a space with a width or length of 8m or more an expansion joint must be created, or the planks must be glued.

For daily or weekly wet cleaning, we recommend the use of our RMC soap. This will clean, conserve and prolong the life of your flooring.

It is recommended to use felt pads under furniture to provide appropriate protection.

High heels and pointed objects, and sharp claws from animals can cause damage to the floor also.

Direct sunlight or very bright artificial light can also damage the surface or cause fading.

For proper use, follow the instructions for the care product used.

Wishing you joy with your high quality flooring.



xylon